



Your Onboarding

Seven steps from your order to the first paid table, plus optional add-ons.

1 Order the solution

Properties, terminals, guest payments. 934 sets up your Juno Portal.

CUSTOMER

2 Symphony STS Gen2 API configured

API account per property; fallback tender and tip service charge in EMC

ORACLE

CUSTOMER

SYSTEM INTEGRATOR

3 Property connected

934 stores the API account and reads your POS: revenue centres, tables, tenders

934

4 Confirm tenders

You confirm the fallback tender, the tip service charge and the card-brand tenders

CUSTOMER

5 Verified before hardware

Every Symphony call tested from the browser, including one test round

934

6 Activate terminals

- Install the Juno app on each Android device **before** go-live (QR code / download link on the right)
- During go-live your CSM provides the activation sheet with the QR code
- Scan the sheet with the Juno app · Tap on Mobile

PROPERTY STAFF

934 CSM

7 Go live

One real payment per rail on a test table · then service

PROPERTY STAFF

934

BEFORE GO-LIVE · INSTALL THE JUNO APP



Scan to download the Juno app

Install it on every Android device you will use as a terminal.

simphony-qa.weare934.com/apk/junopayatableV1.0.3.apk

Requirements

- An Android device is required.
- Using PAX terminals? An employee number must be set up and used.

STEP 6 · TERMINAL ACTIVATION



At go-live your CSM provides one activation sheet per device. The Juno app scans it and receives its whole configuration.

OPTIONAL ADD-ONS

A Your branding

Branding for your property is available on request: header image, colours and tip presets in the guest experience.

OPTIONAL ADD-ON

B Place table codes

One signed QR per table · guests scan, split, tip, pay, get a receipt by email, PDF or Apple Wallet.

OPTIONAL ADD-ON



What you bring

Your Symphony organisation and location references, an Oracle API account per property, your acquiring contracts, Android devices for your terminals.

What 934 brings

Your Juno Portal, the terminal app, the guest web app, table codes, the payment gateway property.

Afterwards

The Oracle session renews itself every 7 days; the API account password is only needed again if that renewal chain breaks. Releases and table codes are managed from the Juno Portal.