

Juno.

Hospitality Suite

PAX A920Pro Terminal

User Manual

User manual in English for the basic functions of the PAX A920Pro payment terminal, provided through the Wallee payment gateway integration within the Juno Hospitality Suite.

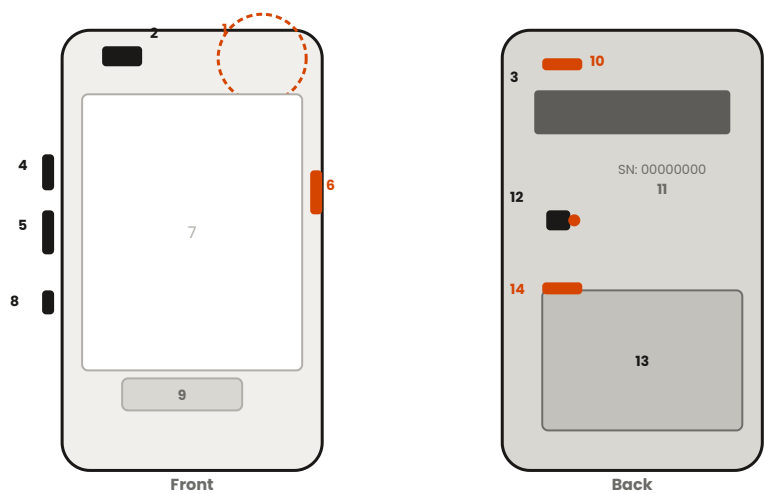
Contents: Overview of the device / Delivery contents / Set-up / Accepting payments / Further settings.

Juno Hospitality Suite · Integration: Wallee (payment gateway)
As of 10/2026 · Based on the wallee User Manual T6.2.EN-220414-01 (04/2022)

OVERVIEW OF THE DEVICE

Your PAX A920Pro terminal

With the **PAX A920Pro**, you've chosen a top-quality Android-based terminal that offers numerous possibilities with intuitive operation. Its integrated reader for contactless payment methods, built-in receipt printer, card reader, barcode scanner and cameras make it the ideal all-rounder for accepting modern payment methods in your venue.



Schematic illustration (simplified) — not a product photo. [SCREENSHOT: actual product photo/diagram of the PAX A920Pro in 934/Juno visual style]

- 1 Reader for contactless payment methods
- 2 Barcode scanner
- 3 Reader for magnetic stripe
- 4 Quick Scan Button for the barcode scanner
- 5 Volume control (volume up / volume down)
- 6 Power On/Off Button
- 7 Touch screen
- 8 USB-C charging port
- 9 Reader for cards with chip
- 10 Tab for opening the paper roll compartment
- 11 Serial number of your machine
- 12 Rear camera with LED flash
- 13 Battery compartment (battery and SIM card slot)
- 14 Slider for opening the battery compartment

DELIVERY CONTENTS

Device PAX A920Pro payment terminal	Charging base L920-BC	Adapter + cable USB-C / USB	Set-up Paper roll
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Initial set-up (1-4)

Setting up your new PAX A920Pro terminal takes just a few steps. If you have any questions during set-up, your Customer Success Manager or 934 Support is happy to help.

1. Insert the paper roll

First open the paper roll compartment on the back of the machine by pulling the tab on the top of the device. Place the paper roll in the tray so the front of the paper comes out the bottom of the roll, leaving about 1 cm of overhang, then close the tray.

Paper roll dimensions: 57 mm width, max. 40 mm diameter.

2. Charging the device

Before using the device for the first time, it should be fully charged. Simply place the device in the included charging base, or charge it directly via the included USB cable using the USB-C port on the left side of the device (8). We recommend using the charging base.

3. Switching the device on/off

Press and hold the Power On/Off button (6) for 2 seconds. To switch the device off again, press the same button until a selection menu with four options appears (Flight mode, Silent mode, Restart, Power off) and select "Power off".

4. Set up Wi-Fi® / WLAN

Once your device is fully charged and switched on, you must first set up your Wi-Fi® connection before you can enter the activation code (step 5).

- Select the menu icon in the upper left corner, then "Device settings" (enter your merchant password if necessary) and "Configuration WiFi"
- Select your Wi-Fi® / WLAN network, enter the password and confirm
- Once connected, return to the start screen and continue with account activation (step 5)

4G data connection **OPTIONAL**

If you've chosen the PAX A920Pro with a SIM card, you can also use the mobile data connection for activation. The SIM card is pre-installed and ready for use immediately.

Activation (5)

5. Activate your account

As soon as you have a Wi-Fi connection (or mobile data connection), you can activate your account. Return to the start screen and **enter the activation code** that you will receive from Wallee. You will find this code in your Wallee Portal under "Terminals".

The current configuration will automatically be loaded onto the device. Please don't interrupt this process until you see the start screen again. If you have any questions, 934 Support is happy to help.

Perfect!

You've completed the initial set-up of your PAX A920Pro terminal and can now start accepting modern payment methods.

Payments & refunds

Many functions on your PAX A920Pro terminal are intuitive to find and easy to use thanks to the modern touchscreen. Below are the basic functions for **processing payments directly via the terminal** (stand-alone use). For integration into your POS system, you'll get application instructions directly from the POS manufacturer.

Accepting a payment

To accept a payment or make a sale on your device:

- Click the Card icon on the home screen
- Enter the payment amount and confirm
- If the tip function is activated, you'll see a second input window to enter it (*optional*)
- Your customer presents the card or contactless payment method
- The transaction is completed and a receipt is printed

Manual entry of payment details *optional*

Accept a new payment by clicking the Card icon and entering the payment amount. Then click "Manual entry". Your customer can then enter their card details (card number, security code CVV, expiry). Finally, the total amount is shown once more and confirmation is requested. This function is optional and must be activated by Wallee.

Refunding a payment

To refund a payment to an existing card on your device:

- Click the menu icon and enter your merchant password if required
- Select the menu item "Credit" and enter the merchant password if necessary
- Enter the total amount to be refunded
- Your customer presents the card or contactless payment method to which the refund should be made

Refund for manual entry *optional*

Click the menu icon, enter your merchant password, select the menu item "Credit" and confirm again with your merchant password if necessary. Then select "Manual entry". You can then enter the card details of the card to which you want to refund. Finally, the total amount is shown again and confirmation is requested.

Daily closing & reservations

Daily closing

You can call up all individual receipts, reports and more at any time in your Wallee Portal account. The daily closing is created on your terminal:

- Select the menu icon
- Select "Reports" and then "Daily closing"

The device prints the report and the day's transactions are sent to the merchant. The report shows the number of transactions for the day, the daily total of tips, and the daily revenue. Reports should be generated every day.

Cancelling the last transaction

The last transaction can be cancelled very easily. You'll need the payment method that was used to make the payment.

- Select the menu icon
- Select "Cancel" from the menu
- Enter your merchant password

Payment reservation (pre-auth)

If required, you can pre-authorise a payment method or reserve the payment:

- Select the menu icon
- Select the area "Reservations" and then "Reservation"
- Enter the amount and present the card or contactless payment method (or optionally enter the card details manually, as required)

Adjust: "Reservations" → "Increase Reservation", enter the amount plus the Acquirer Id (Acq-Id) and Transaction Reference Number (Trx. Ref. No.)

Finalise: "Reservations" → "Booking Reservation", enter the Acq-Id and Trx. Ref. No. of the original reservation

Cancel: "Reservations" → "Cancellation Reservation", enter the Acq-Id and Trx. Ref. No.

Note on pre-auth functions

These functions are only available to certain industries (for example hotels) and must be approved by your acquirer. To finalise, adjust or cancel a reservation you'll need the Acquirer Id (Acq-Id) and the Transaction Reference Number (Trx. Ref. No.) — note these down, or keep the receipt of the reservation.

Password

Here's an overview of other important settings. For further information on your PAX A920Pro terminal, all its functions, options and accessories, get in touch with your Customer Success Manager.

Changing the merchant password

If required, you can also change your terminal's merchant password directly via the terminal. As a general rule, we recommend updating your merchant password via the Wallee Portal. To change it directly via the terminal instead:

- Select the settings icon
- Select "Change password" and confirm with your current merchant password
- Enter a new password and confirm with Enter / the green button

Any questions?

Contact us through your Customer Success Manager, or write to us at **support@weare934.com**. We're happy to help with any questions about your PAX A920Pro terminal and the Juno Hospitality Suite.

934 Ltd

weare934.com

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