

Juno.

Hospitality Suite

PAX A50 Terminal

User Manual

User manual in English for the basic functions of the PAX A50 payment terminal, provided through the Wallee payment gateway integration within the Juno Hospitality Suite.

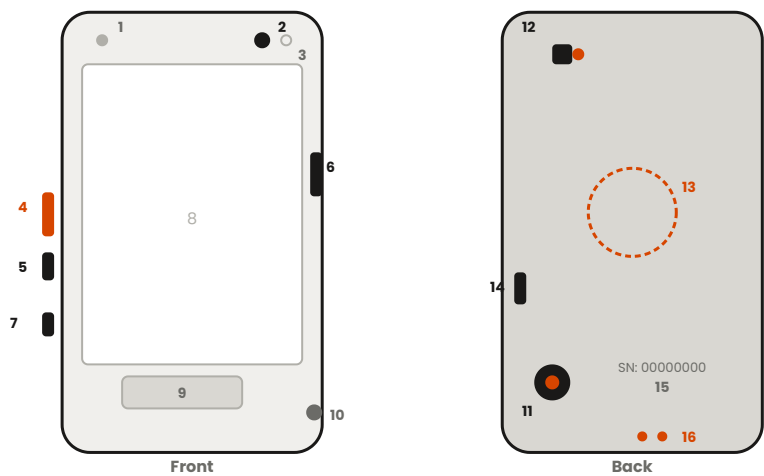
Contents: Overview of the device / Delivery contents / Set-up / Accepting payments / Further settings.

Juno Hospitality Suite · Integration: Wallee (payment gateway)
As of 10/2026 · Based on the wallee User Manual T3.2.EN-220414-01 (04/2022)

OVERVIEW OF THE DEVICE

Your PAX A50 terminal

With the **PAX A50**, you've chosen a top-quality Android-based terminal that offers numerous possibilities with intuitive operation. Its integrated reader for contactless payment methods, card reader, cameras and more make this lightweight, mobile device the ideal choice for accepting modern payment methods in your venue or on the go.



Schematic illustration (simplified) – not a product photo. [SCREENSHOT: actual product photo/diagram of the PAX A50 in 934/Juno visual style]

- | | |
|---|--|
| 1 Speaker | 2 Front camera |
| 3 Light sensor | 4 Power On/Off Button |
| 5 Quick Scan Button | 6 Volume control (volume down / volume up) |
| 7 USB-C charging port | 8 Touch screen |
| 9 Reader for cards with chip | 10 Headphone port |
| 11 Loudspeaker | 12 Rear camera with LED flash |
| 13 Reader for contactless payment methods | 14 Slot for SIM card and microSD card |
| 15 Serial number of your machine | 16 Pogo Pin Connector |

DELIVERY CONTENTS

Device PAX A50 payment terminal	Adapter + cable USB-C / USB
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Initial set-up and activation

Setting up your new PAX A50 terminal takes just a few steps. If you have any questions during set-up, your Customer Success Manager or 934 Support is happy to help.

1. Charging the device

Before using the device for the first time, it should be fully charged. You can charge the terminal directly via the included USB cable, using the USB-C port on the left side of the device (7).

2. Switching the device on/off

Press and hold the Power On/Off button (4) for 2 seconds. To switch the device off again, press the same button until a selection menu with four options appears (Flight mode, Silent mode, Restart, Power off) and select "Power off".

3. Set up Wi-Fi® / WLAN

Once your device is fully charged and switched on, you must first set up your Wi-Fi® connection before you can enter the activation code (step 4).

- Select the menu icon in the upper left corner
- Select "Device settings" and enter your merchant password if necessary
- Select "Configuration WiFi"
- Select your Wi-Fi® / WLAN network, enter the password of your network and confirm
- Once you're connected to your WLAN, return to the start screen and continue with the activation of your account (step 4)

4G data connection **OPTIONAL**

If you've chosen the PAX A50 with a SIM card, you can also use the mobile data connection for activation. The SIM card is pre-installed when you switch on the device and is ready for use immediately.

4. Activate your account

As soon as you have a Wi-Fi connection (or mobile data connection), you can activate your account. Return to the start screen and **enter the activation code** that you will receive from Wallee. You will find this code in your Wallee Portal under "Terminals".

Perfect!

You've completed the initial set-up of your PAX A50 terminal and can now start accepting modern payment methods.

ACCEPTING PAYMENTS

Payments & refunds

Many functions on your PAX A50 terminal are intuitive to find and easy to use thanks to the modern touchscreen. Below are the basic functions for **processing payments directly via the terminal** (stand-alone use). For integration into your POS system, you'll get application instructions directly from the POS manufacturer.

Accepting a payment

To accept a payment or make a sale on your device:

- Click the Card icon on the home screen
- Enter the payment amount and confirm
- If the tip function is activated, you'll see a second input window to enter it (*optional*)
- Your customer presents the card or contactless payment method
- The transaction is completed

Manual entry of payment details *optional*

Accept a new payment by clicking the Card icon and entering the payment amount. Then click "Manual entry". Your customer can then enter their card details (card number, security code CVV, expiry). Finally, the total amount is shown once more and confirmation is requested. This function is optional and must be activated by Wallee.

Refunding a payment

To refund a payment to an existing card on your device:

- Click the menu icon and enter your merchant password if required
- Select the menu item "Credit" and enter the merchant password if necessary
- Enter the total amount to be refunded
- Your customer presents the card or contactless payment method to which the refund should be made

Refund for manual entry *optional*

Click the menu icon, enter your merchant password, select the menu item "Credit" and confirm again with your merchant password if necessary. Then select "Manual entry". You can then enter the card details of the card to which you want to refund. Finally, the total amount is shown again and confirmation is requested.

Daily closing & reservations

Daily closing

You can call up all individual receipts, reports and more at any time in your Wallee Portal account. The daily closing is created on your terminal:

- Select the menu icon
- Select "Reports" and then "Daily closing"

The day's transactions are sent to the acquirer and a confirmation is shown on the display. You can then view the report in the Wallee Portal. Reports should be generated every day.

Cancelling the last transaction

The last transaction can be cancelled very easily. You'll need the payment method that was used to make the payment.

- Select the menu icon
- Select "Cancel" from the menu
- Enter your merchant password

Payment reservation (pre-auth)

If required, you can pre-authorise a payment method or reserve the payment:

- Select the menu icon
- Select the area "Reservations" and then "Reservation"
- Enter the amount and present the card or contactless payment method (or optionally enter the card details manually, as required)

Adjust: "Reservations" → "Increase Reservation", enter the amount plus the Acquirer Id (Acq-Id) and Transaction Reference Number (Trx. Ref. No.)

Finalise: "Reservations" → "Booking Reservation", enter the Acq-Id and Trx. Ref. No. of the original reservation

Cancel: "Reservations" → "Cancellation Reservation", enter the Acq-Id and Trx. Ref. No.

Note on pre-auth functions

These functions are only available to certain industries (for example hotels) and must be approved by your acquirer. To finalise, adjust or cancel a reservation you'll need the Acquirer Id (Acq-Id) and the Transaction Reference Number (Trx. Ref. No.) — note these down, or keep the receipt of the reservation.

Password

Here's an overview of other important settings. For further information on your PAX A50 terminal, all its functions, options and accessories, get in touch with your Customer Success Manager.

Changing the merchant password

If required, you can also change your terminal's merchant password directly via the terminal. As a general rule, we recommend updating your merchant password via the Wallee Portal. To change it directly via the terminal instead:

- Select the settings icon
- Select "Change password" and confirm with your current merchant password
- Enter a new password and confirm with Enter / the green button

Any questions?

Contact us through your Customer Success Manager, or write to us at **support@weare934.com**. We're happy to help with any questions about your PAX A50 terminal and the Juno Hospitality Suite.

934 Ltd

weare934.com

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