

Juno.

Hospitality Suite

PAX A35 Terminal

User Manual

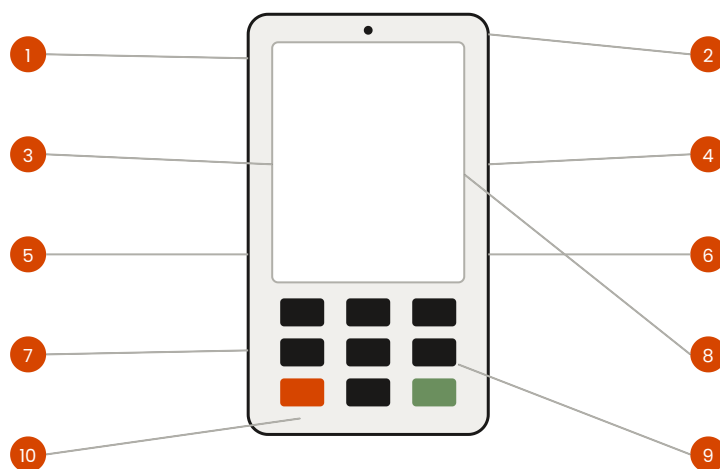
User manual in English for the basic functions of the PAX A35 payment terminal, provided through the Wallee payment gateway integration within the Juno Hospitality Suite.

Contents: Overview of the device / Delivery contents / Set-up / Accepting payments / Further settings.

Juno Hospitality Suite · Integration: Wallee (payment gateway)
As of 10/2026 · Based on the wallee User Manual T2.2.EN-220903-01 (09/2022)

Your PAX A35 terminal

The **PAX A35** is a modern Android-based terminal that connects to the Juno Hospitality Suite through the Wallee integration. Its integrated reader for contactless payment methods, card reader, and the combination of touchscreen and haptic PIN pad make for a compact, robust device for modern payment methods.

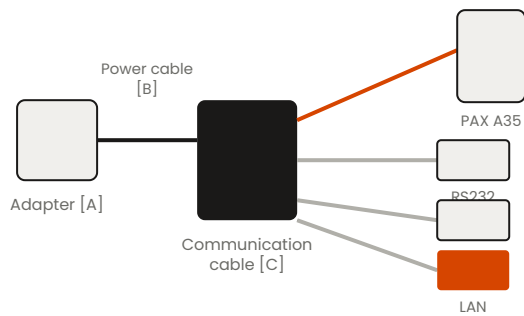


Schematic illustration (simplified) — not a product photo. [SCREENSHOT: actual product photo/diagram of the PAX A35 in 934/Juno visual style]

- | | |
|---|-------------------------------------|
| 1 Kensington® Lock | 2 Front camera |
| 3 Integrated reader for contactless payment methods | 4 Reader for magnetic stripe |
| 5 Headphone port | 6 Holder for the optional Stand |
| 7 Cover plate and Communication port | 8 Touch screen |
| 10 Reader for cards with chip | 9 Smart PIN pad with Privacy Shield |

CONNECTION

Connection of your terminal



Schematic illustration (simplified) of the cable connections.

Note on the power supply

Use only the included USB-A to USB-C cable with the power adapter for charging, and connect it to the communication cable as shown above. The device can only be charged this way.

DELIVERY CONTENTS

Device PAX A35 payment terminal	Adapter [A] + Power cable [B] USB-A / USB-C	Communication cable [C] RS232, USB-A, LAN / USB-C
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Initial set-up and activation

Setting up your new PAX A35 terminal takes just a few steps. If you have any questions during set-up, your Customer Success Manager or 934 Support is happy to help.

1. Cable connection

Included in delivery are a USB-A to USB-C power cable with adapter, and the communication cable for the terminal's data connection.

Connect the cables as shown on the previous page. Connect the power cable to the USB-C port on the communication cable. Connect the USB-C plug of the communication cable to the communication port on the back of your terminal (under the cover plate).

Then connect an Ethernet/LAN cable to integrate the terminal into your network. Optionally, further data connections (for example to your POS system) can be made via USB-A or RS232.

2. Set up the Ethernet/LAN connection

Once your device is switched on, you must first set up your Ethernet/LAN connection before you can enter the activation code.

- Select the menu icon in the upper left corner
- Select "Device settings" and enter your merchant password if necessary
- Select "Configure Ethernet"

- Select your network and configure individual settings if necessary
- Once you're connected, return to the home screen and continue with the activation (step 3)

3. Activate your account

Once you have a LAN connection to your network, you can activate your account. Return to the home screen and **enter the activation code** that you will receive from Wallee. You will find this code in your Wallee Portal under "Terminals".

The current configuration may be loaded onto the device automatically. Please don't interrupt this process until you see the home screen again. If you have any questions about set-up, 934 Support is happy to help.

Perfect!

You've completed the initial set-up of your PAX A35 terminal and can now start accepting modern payment methods.

Payments & refunds

Many functions on your PAX A35 terminal are intuitive to use thanks to the modern touchscreen. Below are the basic functions for **processing payments directly via the terminal** (stand-alone use). For integration into your POS system, you'll get application instructions directly from the POS manufacturer.

Accepting a payment

To accept a payment or make a sale on your device:

- Click the Card icon on the home screen
- Enter the payment amount and confirm
- If the tip function is activated, you'll see a second input window to enter it (*optional*)
- Your customer presents the card or contactless payment method
- The transaction is completed

Manual entry of payment details *optional*

Accept a new payment by clicking the Card icon and entering the payment amount. Then click "Manual entry". Your customer can then enter their card details (card number, security code CVV, expiry). Finally, the total amount is shown once more and confirmation is requested. This function is optional and must be activated by Wallee.

Refunding a payment

To refund a payment to an existing card on your device:

- Click the menu icon and enter your merchant password if required
- Select the menu item "Credit" and enter the merchant password if necessary
- Enter the total amount to be refunded
- Your customer presents the card or contactless payment method to which the refund should be made

Refund for manual entry *optional*

Click the menu icon, enter your merchant password, select the menu item "Credit" and confirm again with your merchant password if necessary. Then select "Manual entry". You can then enter the card details of the card to which you want to refund. Finally, the total amount is shown again and confirmation is requested.

Daily closing & reservations

Daily closing

You can call up all individual receipts, reports and more at any time in your Wallee Portal account. The daily statement is created on your terminal:

- Select the menu icon
- Select "Reports" and then "Daily closing"

The day's transactions are sent to the acquirer and a confirmation is shown on the display. Reports should be generated every day.

Cancelling the last transaction

The last transaction can be cancelled easily. You'll need the payment method that was used to make the payment.

- Select the menu icon
- Select "Cancel" from the menu
- Enter your merchant password and confirm

Payment reservation (pre-auth)

If required, you can pre-authorise a payment method or reserve the payment:

- Menu icon → "Reservations" → "Reservation"
- Enter the amount, present the card or contactless payment method

Adjust: "Reservations" → "Increase Reservation", enter the amount plus the Acquirer Id (Acq-Id) and Transaction Reference Number (Trx. Ref. No.)

Finalise: "Reservations" → "Booking Reservation", enter the Acq-Id and Trx. Ref. No. of the original reservation

Cancel: "Reservations" → "Cancellation Reservation", enter the Acq-Id and Trx. Ref. No.

Note on pre-auth functions

These functions are only available to certain industries (for example hotels) and must be approved by your acquirer. To finalise, adjust or cancel a reservation you'll need the Acquirer Id (Acq-Id) and the Transaction Reference Number (Trx. Ref. No.) — note these down, or keep the receipt of the reservation.

Password & POS integration

Here's an overview of other important settings. For further information on your PAX A35 terminal, all its functions and options, get in touch with your Customer Success Manager.

Changing the merchant password

As a general rule, we recommend updating your merchant password via the Wallee Portal. To change it directly via the terminal instead:

- Select the settings icon
- Select "Change password" and confirm with your current merchant password
- Enter a new password and confirm with Enter / the green button

Integration with your POS system

Once connected to your network, your PAX A35 terminal also works stand-alone — you can control all payment processing functions directly on the terminal and use all the options in the Wallee Portal.

If you'd like to use and control the terminal from within your POS solution, please contact your POS manufacturer for further information and help with integration.

Any questions?

Contact us through your Customer Success Manager, or write to us at support@weare934.com. We're happy to help with any questions about your PAX A35 terminal and the Juno Hospitality Suite.

934 Ltd

weare934.com

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